

Who's Who in IT Shared Services

Campus Liaisons

Castleton and VTSU remote sites: Gayle Malinowski CCV sites: Charlie Bombard
Johnson and Lyndon: Jason Ryan Randolph: Steve Bohnyak Williston: Erik Lightbody

Executive Leadership

Accountable for IT Shared Services oversight with direct service accountability to Shared Services Leadership Council.

Kellie Campbell

kellie.campbell@vsc.edu

Chief Information Officer

Enterprise Applications

Provides enterprise strategy for sustainable and interconnected systems. Strong partnership with application and process owners, prioritizing strong systems governance.

Doug Eastman

douglas.eastman@vsc.edu

Director of Enterprise Applications

Enterprise IT Infrastructure

Wired and wireless networking, telephony, support for on-premise data center services, partner in cloud strategy, systems administration for key IT services.

Charlie Bombard

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Director of Enterprise Infrastructure

Tom Maguire

thomas.maguire@vsc.edu

Manager of Networking and Telecommunications

Michael Martel

michael.martel@vsc.edu

Manager of Data Center/Systems Administration

IT Professional Services

Budgeting and forecasting, alignment with strategic planning and SLAs, asset and procurement management, vendor management, soliciting input from governance structures, comprehensive project management services.

Gayle Malinowski

gayle.malinowski@vsc.edu

Director of IT Operations

Meg Walz

meg.walz@vsc.edu

Director of Project Management

Learning Technologies

Provides support for A/V learning technology and academic applications, including training and support, manages LTI integrations. Direct partnership(s) with Center(s) for Teaching and Learning Innovations.

Sarah Chambers

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Director of Learning Technologies

Tim Dusablon

timothy.dusablon@vsc.edu

Manager of Learning Spaces

Tony Harris

tony.harris@vsc.edu

Manager of Academic Systems

Security

Supports a proactive security strategy including user education, policy development, vulnerability management, and ongoing technical solutions management.

Tony Hashem

anthony.hashem@vsc.edu

Director of Information Security

Technical Support Services

Provides technical/helpdesk support to VSCS communities in addition to providing support for all user endpoints.

Jason Ryan

jason.ryan@vsc.edu

Director of Technical Support Services

Steve Bohnyak

steven.bohnyak@vsc.edu

Manager of Endpoint Systems

Erik Lightbody

erik.lightbody@vsc.edu

Manager of HelpDesk Services